# **Communicator Android Installation**

To install Communicator Go 5 for Android please follow the steps for the desired manufacturer and Android version on your phone.

From your mobile browser navigate to:

https://www.rpstelecom.co.uk/communicator5-go-guide/

and tap **"Download Communicator Go for Android APK**" to download the app file and follow the instructions for your device:

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## Install Apps from Unknown Sources in Android 10, 11, 12

1. Open Settings on your phone.

2. Go to "Apps," then tap on "Special app access." If you don't find it, go to "Advanced" followed by "Special app access."



4. Tap on the app you will use to install the third-party apps. This is usually a browser or the Files app. We're using Chrome for this example.

5. Enable the toggle next to "Allow from this source."



6. Tap on the APK file to install it.

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#### Install Apps from Unknown Sources on Samsung

1. Open Settings and go to "Apps."

2. Tap on the three-dot icon at the top and select "Special access" from the menu.



3. Tap the "Install unknown apps" option.

4. Enable the toggle next to the app you will use to install the third-party apps.

Note: if the above steps don't work, go to "Settings  $\rightarrow$  Biometrics and security (or Privacy)  $\rightarrow$ Install unknown apps." Enable the toggle for the required app.

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< Special access	< Install unknown apps उत्ते	:	
All files access	Installing apps from this source may put your phone and data at risk.		
Device admin apps	Chrome		
Appear on top	△ Drive		
Do not disturb permission	202 MB		
Manage media	33.00 MB Auto disabled	D	
Change system settings	Galaxy Store		
Notification access	M Gmail		
Picture-in-picture	219 MB		
Use premium text message services	37.41 MB Auto disabled		
Allowed to use data while Data saver is on	Join 43.45 MB		
Install unknown apps	👩 Link Sharing		
Alarms & reminders	2.67 MB	-	
Usage data access	CO Messages CO 20.16 MB		
VR helper services	D My Files	D	

Note: if the above steps don't work, go to "Settings  $\rightarrow$  Biometrics and security (or Privacy)  $\rightarrow$  Install unknown apps." Enable the toggle for the required app.

#### Install Apps from Unknown Sources in Android 8.0 Oreo and 9.0 Pie

1. Go to "Settings  $\rightarrow$  Apps & notifications  $\rightarrow$  Advanced  $\rightarrow$  Special app access  $\rightarrow$  Install unknown apps."



- 2. Select the app (usually your Internet browser) that you want to install from unknown sources.
- 3. Tap "Allow from this source" to enable unknown sources for that specific app.



### Install Apps from Unknown Sources on Android 7 Nougat and Older

To install from unknown sources in Android N and older, you can enable and disable the feature right from the settings panel.

1. Open the App Drawer on your Android device and tap on the "Settings" icon. It will open the settings panel where you can change all the settings related to your device.



Also, you can pull down the notification bar twice and tap on the gear icon to open the Settings menu.

2. Scroll all the way down until you see an option saying "Security & fingerprint." On the devices that do not have the fingerprint feature, you will only see the "Security" option.



3. Tap on the option you have on your device, and it will open the security settings menu for your device.

4. Scroll down and to see an option that says "Unknown sources." This option is what controls whether apps from outside the Play Store can be installed on your device. By default, the option is disabled.

5. Enable the toggle next to the option to turn the feature on.

Security & fingerprint	
App locker Choose your encryption for app	
Device administration	
Device administrators View or deactivate device administrators	
Unknown sources Allow installation of apps from unknown sources	
SIM card lock	
Set up SIM card lock	
Advanced	
Credential storage	
Trust agents View or deactivate trust agents	

6. You will get the following prompt before the feature can be enabled on your device. It mentions the risks involved with installing apps from unknown sources. Tap on "OK."

Security & fingerprint	
App locker Choose your encryption for app	
Device administration	
Your phone and personal data are more vulnerable to attack by apps from unknown sources. You agree that you are solely responsible for any damage to your phone or loss of data that may result from using these apps. CANCEL	
Advanced	
Credential storage	

7. With the feature enabled on your device, you may exit out of the Settings menu and install the APK.